



immuneel



TRIP
GAIN

Case Study

Immuneel Unifies Travel Operations and Cuts Costs with **TripGain's** **T&E Platform**

Region:
IMEA

Headquarters:
Bengaluru, India

Company Size:
Mid-Sized Enterprise

Employee Size:
100 - 500

Industry:
Biotechnology & Life Sciences

Website:
<https://immuneel.com/>

About Immuneel

Immuneel is a cutting-edge biotech company focused on advanced cell and gene therapies in oncology. Headquartered in Bengaluru, India, the company's mission is to make innovative treatments accessible and affordable. With growing operations and a highly mobile workforce including researchers, clinicians, and administrative staff, Immuneel needed a smarter way to manage corporate travel.

Existing Approach

Immuneel's corporate travel was previously handled by a single travel admin, who manually booked travel via five separate supplier portals for flights, trains, cabs, buses, and hotels. This led to several inefficiencies

The Challenge



Disjointed Booking Process

Multiple supplier portals meant a fragmented travel booking experience and operational delays.



No Cost Control or Visibility

Without centralized booking, Immuneel had no visibility into whether employees were booking optimal, cost-effective options.



Limited Support Hours

With only one admin on duty during daytime hours, emergency travel needs outside of business hours went unsupported.



Manual Invoice Management

Collating invoices from multiple portals for finance processing was time-consuming and error-prone.



Reimbursement Chaos

Employees often booked on their own during off-hours, leading to inconsistent spend and reimbursement complications.

2 FTE

Travel Savings

₹12L

Direct Savings Per Month

113%

Increase in Policy

24*7

Support



Before TripGain, our travel was fragmented and heavily dependent on one person.

Now, it's completely streamlined. The platform has reduced manual effort, improved visibility, and made our employees' lives a lot easier—especially during last-minute travel situations.



Anindya Kar

Finance Control & Procurement
Immuneel

TripGain's Solution



All-in-One Travel Booking

Flights, hotels, cabs, trains, and buses could be booked from a single portal, centralizing data and spend.



Vendor Consolidation

Existing vendor logins and special rates were integrated, so Immuneel retained its supply advantages.



Real-Time Visibility

Admins and finance teams could view bookings, policy adherence, and spend analytics instantly.



Automated Approvals & Alerts

Policy-based workflows enabled seamless approval flows and reminders.



24x7 Travel Support

Employees could get immediate assistance any time, replacing the need for always-on internal support.



About TripGain

TripGain Travel & Expense Management Solutions is founded by young and energetic team with matchless combination of expertise in software and travel domains with focus on essential needs of travel industry which is on the verge of its transformation into highly sophisticated, structured and automated system.

We provide a web & mobile based Travel & Expense solution to enterprises with all travel services like Flight, Hotel, Bus, Train, Visa, Cruise etc. driven by our unique multi-vendor system. It eliminates the technology gap by providing a powerful, cost effective and easy to use platform to all stake holders involved in Travel & Expense space, be it employee, Approval manager, Finance team or CFO.

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